



Pierre Vanherck SNC
Créateur de Cannes de Prestige et de Bijoux.
8, Avenue de la Grande Clorière
B - 1428 Lillois.
TVA: BE 0 722.715.227.

Tel. +32 (0) 2 384 64 21
GSM. +32 (0) 498 73 38 73
<http://www.pierre-vanherck.com>
info@pierre-vanherck.com

GENERAL CONDITIONS

Pierre Vanherck's jewels have been the subject of subtle researches making it possible to associate materials of different expansion coefficients.

This research made it possible to assemble precious woods and precious metals. This technic enables us to guarantee all our creations.

However this technic does not cover damage resulting from a bad use or a wrong maintenance of the creation.

Questions and Answers:

1. IS THE ASSOCIATION OF MATERIALS RESISTANT?

Yes

Subtle researches have been made allowing the unthinkable association of materials having different expansion coefficients, precious wood and precious metals.

However some precautions need to be taken regarding this assemblage wood-metal. Example: if the internal metal ring is deformed, by heavy work or bad use of the ring, the wood structure of the ring will not follow the metal deformation and dissociate. This incident may be corrected by de-setting the assemblage, reforming the metal ring and setting a new piece of wood.

- gold will always be a much harder and stronger metal than silver.
- silver being a softer metal it will be more easily scratched, special care must be taken.

Depending on the model, the repair costs may vary between 165€ and 215€ (sending cost not included).

2. DO THE RINGS RESIST TO WATER?

Yes

The rings may be used in everyday life without any constraint. However, the more the rings get wet, the more the original tint of the wood gets darker.

Regularly wet or poorly dried rings will increase the shrinkage of the wood.

If the wood shrinks too much, it may leave room to microcracks, to water infiltration between the wood and the metal to finally disassemble the ring.

To be noted :Rings are soak with several layers of transparent resin, which delays the risk of infiltration.

The price of a refurbishment, depending on the model, may vary between 165€ and 215€ (sending cost not included)



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3. HOW DO I KNOW THE SIZE OF MY FINGER?

Ideally, we invite you to the workshop in order to present you the different models and take your finger measurements.

Alternatively, if you are unable to visit us, this service is usually offered by any jewellery store.

You may also send us one of your ring enabling us to measure it.

4. WHAT ARE THE PRICES OF THE RINGS?

Again, a visit to the workshop is the best solution to receive these information.

It is also possible to get the information on the website:

<http://pierre-vanherck.com/language/en/jewels/> by clicking on the image of your choice, under its description there is a form, simply fill it in and click on "send"

You will receive answers and quotations to all your requests by return e-mail. This operation may be reiterated as many times as you wish on several models.

For the silver rings, the price of a model remains the same regardless of the size, width and distribution of materials.

Prices are between €515 and €910 depending on the model.

For the golden rings, the measurement of your finger needs to be communicated in advance in order to enable us to give you a quotation, indeed, the weight of gold is preponderant in the calculation of the price.

Prices for setting precious stones are available on request and depend on the market prices.

5. HOW TO ORDER A RING?

Go to the website <http://pierre-vanherck.com/language/en/jewels/>, click on the image of the ring that caught your attention, under its description there is a form, simply fill it in, indicate the design you wish and click on "send"

You may also design your own ring, by giving the proportion of metal/wood, width and by choosing one or more wood species.

Please do not hesitate to give us all your wishes in the form.

A quotation will be sent including all technical and artistic specifications of your request, as well as the detailed quotation including terms of payment of the artwork. Payment is always made by international bank transfer.

6. WHAT IS THE EXPECTED DELAY FOR THE CREATION OF A RING ?

The creation of a ring takes a minimum of three weeks.



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7. IS THE SHIPMENT OF THE RING SECURE?

Yes

We have a contract with UPS which guarantees the delivery and includes an insurance of the package and content.

The cost of the shipment will always be communicated in the quotation.

The cost depends on the destination of the parcel.

8. WHAT ELSE SHOULD I KNOW.

The pictures posted on the website do not show the complete collection, moreover all creations being unique, the design may vary depending on the wood species and woodcuttings.

All our wood species are certified and registered with CITES under the reference:
BE-COP17-WOOD-010.

All jewelry pieces and goldsmith work are approved by the Royal Mint of Belgium.

All jewelry pieces and goldsmith work are made in sterling silver (925/1000) or gold (18 K).

- Sterling silver 925/1000, equal 92.5% silver and 7.5% copper.

Pure 24-karat gold is naturally yellow, the different possible shades of gold are due only to an alloy play.

- Yellow gold 18K or 750/1000, equal 75% gold ,12.5 % copper and 12,5% silver.

- Red gold 18K or 750/1000, equal 75% gold and 25 % copper.

- White gold 18K or 750/1000, equal 75% gold ,17 % silver and 8% palladium.

In traditional jewelry, the white gold jewel is covered by electrolysis with a thin layer of rhodium.

Why this thin layer of rhodium?

Because the white gold alloy is not white (silver color) but contains a yellowish note, due to the 75% yellow gold.

So, we apply this thin layer of rhodium to make it look like white gold is really silver hue.

Our creations include wood, so it is impossible to place the finished jewel in an electrolysis bath in order to apply this layer of rhodium and therefore to obtain this false silver hue for white gold.

So our creations in white gold, have the true color of the white gold alloy, either with that little yellowish note.



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Exclusivity:

Pierre Vanherck brand offers:

- a unique personal contact with Pierre Vanherck from the start to the end
- a personal estimate
- exclusive custom-made creation
- a detailed quotation of the creation

WE INVITE YOU TO FIND OUT WHAT OUR CUSTOMERS THINK OF
PIERRE VANHERCK CREATIONS on our pages [Google](#) or [Facebook](#).

